

MASTERY INDICATOR

This section of your report shows your mastery level of 23 soft skills based on your responses to the questionnaire. The 23 soft skills have been categorized into three levels: Mastered, Some Mastery, and Not Yet Mastered.

SOFT SKILLS RANKING	
1	Continuous Learning
2	Interpersonal Skills
3	Written Communication
4	Employee Development/Coaching
5	Goal Orientation
6	Planning/Organizing
7	Teamwork
8	Analytical Problem Solving
9	Leadership
10	Diplomacy
11	Self-Management (time and priorities)
12	Presenting
13	Personal Effectiveness
14	Conflict Management
15	Creativity/Innovation
16	Empathy
17	Flexibility
18	Management
19	Customer Service
20	Futuristic Thinking
21	Decision Making
22	Persuasion
23	Negotiation

Mastered
 Some Mastery
 Not yet Mastered

Note: Don't be concerned if you have not mastered all 23 soft skills. Research has proven that individuals seldom master all 23. Mastery of the most important soft skills needed for your personal and professional life is what is critical.